

## IX – Item E Ratify Agreement with 8x8 Phone Service

## **OVERVIEW**

- Existing Phone Service is with Frontier
- Existing Phone Service is Plain Land Lines (PSTN Service)
- New Service is Cloud based Voice Over IP (VoIP) with 8x8
- 13 Month Agreement

## COST SUMMARY - Monthly

1.	Existing Service	
	a. Juvenile Probation (Frontier)	
	b. Veteran's Services (Frontier)	
	c. County Agent (Frontier)	\$280.85
	TOTAL	\$613.18
2.	New Service	
	a. Juvenile Probation (8x8)	\$166.16
	Service Started: September 6, 2023	
	b. Veteran's Services (8x8)	\$61.30
	Service Started: September 22, 2023	
	c. County Agent (8x8)	\$250*
	Service Started: TBD	
	TOTAL	\$477.46

\* Estimated / Cost projection

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